



## Product Specialist, Laboratory Systems

**Company:** LifePoint Informatics

**Location:** Glen Rock, NJ

**Job type:** Full Time

**Telecommuting:** Telecommuting is **not allowed** for this position.

Location – North Jersey

Permanent Employment

### Duties Include:

- Responsible for the installation, configuration, and maintenance of LifePoint.EMR and AutoPrint applications
- Perform problem analysis and trouble shooting, and maintain appropriate documentation
- Research, plan, implement and support new application interfaces between clients and LifePoint
- Provide technical assistance to other staff members, as needed
- Create, update, and maintain Clarizen project plans, provide design and installation/support documentation
- Develop test plans, test data and testing schedules
- Conducts unit and system tests to verify results of software solution
- Provide telecommunications technical expertise and support to client users within the Hospital
- Represent the department team in client meetings and perform project management duties as needed
- Coordinate application development and migration with developers from multiple teams

### Required:

- Bachelor's degree or approved equivalent combination of training and experience (The equivalent combination of education, training, application/hardware support, hardware/software installation projects and hospital/clinic operation experience may be substituted)
- Minimum of 3 years experience in implementing and/or supporting software applications, preferably in a healthcare provider organization and products such as **EPIC, Cerner, Meditech, Eclipsys, NextGen, GE Centricity.**
- Expert-level capabilities in PowerPoint, Excel, Word, Outlook, Visio
- Strong analytical skills
- Strong written and verbal communication skills
- Familiarity with Clinical Laboratory, Microbiology and Radiology medical terminology

- Proven understanding of laboratory inpatient, outpatient and outreach operations, including software/EMR interface implementations, upgrades, maintenance, report writing and day to day support

### **Additional Desired:**

- Software/Hardware implementation experience with the type of clinical/business software application assigned, such as Lab systems: **Sunquest or Powerpath**
- Experience supporting and implementing complex projects that requires assistance with coordination of resources
- Experience in leading small teams or projects
- Clinical or healthcare operations work experience in the Lab arena such as Blood Bank or Anatomic pathology

**How to apply:** Send resume and cover letter in PDF format to [jpirrone@lifepoint.com](mailto:jpirrone@lifepoint.com).